

State of the Art Platforms Website Terms

Effective 9 October 2026

1 About SOTA and this website

These terms explain permitted use of sotaplatforms.com and the information on it. “SOTA”, “we”, “us” and “our” refer to the State of the Art Platforms team responsible for this website and enquiries about our services.

SOTA provides technology infrastructure, integration, development and managed platform services for clients. Our work can support membership, payments, rewards, engagement and promotions. The website introduces that work and provides a way to contact us.

General enquiries: hello@sotaplatforms.com.

2 Client agreements are separate

Browsing the website, sending an enquiry, requesting a demonstration or downloading a document does not create a contract to purchase SOTA services or accept a Master Services Agreement.

Paid services and platform access are governed by the agreement expressly entered into by the relevant parties, including its Order and incorporated documents. That agreement’s order of precedence and amendment requirements apply. These website terms do not change its scope, prices, licences, service levels, privacy obligations, liability arrangements or dispute process.

A later website update, continued browsing or renewal does not amend an existing client agreement. Amendments require the assent specified in that agreement. Separate account or product terms apply only where they have been properly presented and agreed.

3 Using the website

You may browse the public website and use its published contact methods for lawful enquiries. Do not attempt unauthorised access, interfere with the website, introduce malicious code, impersonate someone, send unlawful material or use automated requests in a way that harms availability or bypasses access controls.

If you provide information, take reasonable care that it is accurate and that you are entitled to provide it. Send only the information needed for the enquiry. The website does not provide a general upload channel for confidential client datasets, passwords or payment-card credentials.

We may take proportionate steps to protect the website, including restricting traffic or access reasonably associated with misuse or security risks. This does not authorise suspension of contracted services outside the applicable client agreement.

4 Website materials and intellectual property

The website’s text, design, software, branding and other materials remain the property of their respective owners. SOTA’s rights in those materials are limited to the rights it owns or is authorised to use. You may view the site and keep or print reasonable copies for personal use or internal business evaluation, retaining relevant ownership notices.

Other use of protected materials requires the owner’s permission unless the law allows it. Access to the website does not transfer intellectual property or grant a licence to SOTA’s platform, source code or client deliverables. Those rights are addressed in the relevant agreement.

5 Information and external links

We aim to keep website information useful and accurate, but it may become outdated or contain errors. Descriptions and examples are general information; they do not promise a particular feature, integration, launch date, outcome or regulatory approval. Confirm the agreed scope in the relevant service agreement before relying on it for a project.

The website is not legal, financial, tax or regulatory advice. Get appropriate advice for your organisation and activities. Nothing in these terms excuses misleading statements or removes a right you have under applicable law.

Links or embedded features may lead to services operated by others. We do not control their content or practices, and a link does not by itself mean endorsement. Review their terms and privacy notices before using them. This does not remove any responsibility we have under law or an applicable agreement.

6 Client programmes

A client may use SOTA technology for its own programme, membership, promotion or payment process. The relevant operator's published terms explain participation, eligibility, charges, cancellations, refunds, rewards and any prize or promotional rules.

Providing technology does not by itself appoint SOTA as the programme operator, promoter, charity, merchant or payment service provider. The actual role, agreement and applicable law determine responsibility. These terms do not transfer a statutory duty or limit a participant's rights against the responsible party.

7 Availability and responsibility

The public website may be interrupted for maintenance, technical issues or other reasons. We do not promise uninterrupted or error-free access. Contracted service availability and support commitments remain governed by the applicable agreement.

You remain responsible for deciding whether general website information is suitable for your purpose. We are responsible for our own conduct to the extent required by applicable law.

Nothing here excludes, restricts or modifies a consumer guarantee, remedy or other right or liability that cannot lawfully be excluded, including under the Australian Consumer Law where it applies.

8 Privacy changes and questions

Our Privacy Policy explains how we handle website and enquiry information, including cookies and similar technologies. It is available with these terms through the website's legal information pages. Reading that policy is not blanket consent to marketing or optional tracking.

We may revise these website terms by posting a new version with its effective date. Changes operate prospectively and do not change an existing client agreement or remove rights relating to an earlier event. Where a change requires separate agreement, posting it alone is not sufficient.

For a question or concern about the website, contact hello@sotaplatforms.com. This contact process does not prevent you from using a court, regulator or other remedy available by law.